



Coronavirus Disease (COVID-19) Update

At AVES, the health and well-being of your pet and family are our top priority. As the situation around coronavirus (COVID-19) is ever evolving, we want to assure you that we plan to remain open 24/7 for emergencies and continue uninterrupted specialty care.

At this time, we have implemented a temporary limited access plan for the protection of our clients, staff, and families. We are allowing clients into our facility under the following circumstances at the doctor's discretion (clients are required to pass COVID-19 screening and wear masks that cover both their mouth and nose at all times):

- In-Hospital Euthanasia
(Maximum of 2 Adults for 15 minutes)
- Critical Patient Visitation

If your pet has been referred to AVES or your pet is experiencing an emergency, please call AVES prior to your arrival at 512-343-2837 and we will provide you with instructions.

If you have been exposed to, diagnosed with, or are experiencing symptoms consistent with COVID-19 (fever or chills, cough, shortness of breath or difficulty breathing, fatigue, new loss of taste or smell, sore throat, nausea or vomiting, or diarrhea), please call the hospital to discuss your pet's medical condition. If your pet has a medical emergency and needs evaluation, please have another family member bring in your pet or let us know about your exposure.

Masks are mandatory at all times when communicating in-person with AVES employees while still maintaining social distancing.

Inside our hospital, we have increased the frequency of our rigid cleaning and disinfecting protocols. Additionally, all CDC guidelines are being closely followed by our team, including:

- Employees who feel ill are instructed to stay home and consult their healthcare provider.
- Employees are being vigilant about frequent hand washing and covering coughs and sneezes.
- As always, exam rooms will be disinfected between patients with healthcare grade disinfectant.

We are closely monitoring the guidance from the Centers for Disease Control and local authorities regarding the spread of the virus to ensure that the actions that we are taking are comprehensive and appropriate.

Please do not hesitate to reach out to me or any one of our staff members should you have any questions. We appreciate your understanding during this uncertain time.

A handwritten signature in black ink that reads "Lindsay Vaughn". The signature is fluid and cursive, with a long, sweeping tail on the "n".

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